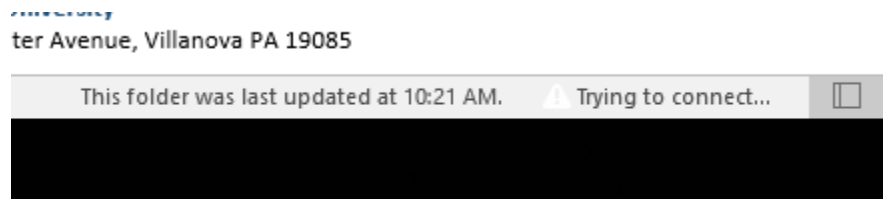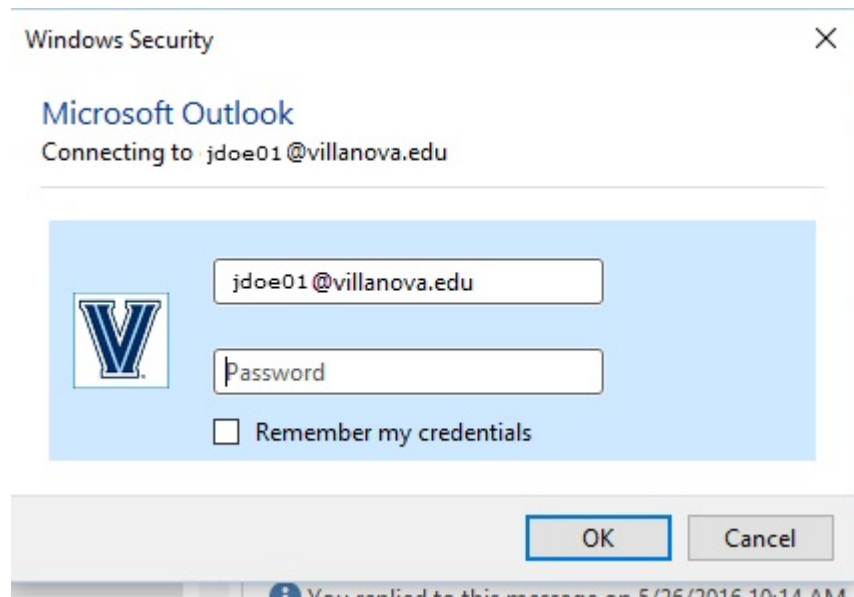After being transferred to Exchange Online, Outlook 2016 will note the change and not automatically reconnect. This can be found on the bottom right hand corner of Outlook.

A prompt will appear that will ask you to login.

Please enter in your password, click remember my credentials, and select OK. **Note:** Normally, we ask that you enter your username; however, the migration now require the use userid@villanova.edu to sign in.

Once you are connected, you will now see what you are connected.